

Dear Parent/Carers

Overdale Junior School uses Arbor Parent App.

Arbor is our information management system that holds all of the vital contact information needed for your child and parent/carers. Keeping this information up to date is of paramount importance to enable school to be able to make contact with parents/carers in case of emergency and to share information.

We need your support to keep this information up to date. It is the parents'/carers' responsibility to ensure that the information on the database is current. We send regular reminders to check the app throughout the school year.

Please see below the instructions on how to get started.

How do I access the Arbor Parent App?

Full instructions about how to get started with Arbor can be found below:

- Download the Arbor Parent App from the App Store / Android.
It looks like this:



- Ensure that you can access your personal email account (the one given to school)
- Use your registered email to log in to your Arbor Parent App.
- Click on 'forgotten password' and you will receive an invite to join Arbor.
- Ensure you can remember your secure password.
- You will be asked to verify your child's date of birth.
- You will then be able to log into the App.

If you need to update your email address or have any Arbor queries, please email the school office on admin@overdale-jun-leicester.sch.uk).

Kind regards

Mrs T Cross

Head of School